

## See what's in the webinar pipeline for 2020

Keep your finger on the pulse of the most important trends and tactics in 2020 with Secura's training webinars. Each of these webinars are recorded, and become available for member and/or purchaser use at the end of the webinar.

### Webinars Coming In 2020

- ✔ New to Regulation E Staff Training
- ✔ New to Payments: ACH, Wires, RDC, Mobile and Online Banking
- ✔ New to BSA: An Introductory Webinar for New BSA Staff
- ✔ Identification of Elder Financial Exploitation in Your Payments Programs
- ✔ NACHA Rules and Payments Industry Changes in 2020: Learn the latest NACHA Rules Changes
- ✔ Best Business Practices for Performing Regulation E Investigations in the Back-Office
- ✔ Wire Transfer Fraud Blind Spots: What You May Be Missing
- ✔ Protecting Your ATMs from Jackpotting Schemes
- ✔ Deposit Operations Fraud: Implementing Controls in the Back Office to Mitigate the Risk
- ✔ How to Respond after an ACH and Wire Fraud Event: Recovery and Response
- ✔ Identifying and Controlling Mobile Deposit Fraud
- ✔ Effectively Performing a Gap Analysis between your Cyber Insurance Policy and your Wire Transfer Program
- ✔ Effectively Moving from an Annual ACH and RDC Review Schedule to a Risk-Based Periodic Review Schedule as Your Customer Base grows
- ✔ BSA Training for your Board of Directors on BSA Risks and New FinCEN Bulletins
- ✔ Payments Training for your Board of Directors: Payments Risks, Trends and Strategies to Compete as the Industry Changes
- ✔ Training your Board of Directors on Significant Fraud Trends
- ✔ Performing Treasury Program Efficiency Reviews: Streamlining your ACH, RDC, Wire Transfer and other treasury services workflows
- ✔ Corporate Customer Training: 2020 NACHA Operating Rules, Fraud Trends and Case Studies
- ✔ Understanding Trends in Cyber-attacks and Securing the Right Insurance
- ✔ Effectively Implementing Zelle and P2P: Understanding the Risks and Implementing the Right Controls
- ✔ Best business practices for setting risk ratings in your AML System
- ✔ Best Business Practices for Documenting and Updating Your BSA Risk Assessment with recent FinCEN Advisories
- ✔ Regulatory Red Flags for BSA Policy and Risk Assessment Weaknesses
- ✔ Regulation E Training for the Front-Line: Questions to Ask and Information to Gather for an Effective Investigation
- ✔ Account Officer Training on Credit and Transactional Underwriting ACH and RDC
- ✔ Check Fraud Training for the Front-Line
- ✔ Call Center Fraud Training: Identification, Response and Recovery
- ✔ Training Your Front-Line on Effectively Communicating BSA Related Needs
- ✔ Training Your Front-Line on Effectively Handling Difficult Elder Financial Exploitation Events
- ✔ BSA Training for Customer Facing Staff: CIP, CDD, EDD, OFAC and Best Business Practices for Identifying Suspicious Activity on the Front-Line
- ✔ Best Business Practices for Branch Opening and Closing Procedures
- ✔ Marijuana Businesses, Marijuana Related Businesses and Fentanyl and Other Synthetic Opioids Guidance: Demystifying the Guidance and Understanding How to Apply to Your BSA Program
- ✔ Effective Handling of Garnishments, Levies, and Subpoenas in the Back-Office
- ✔ Understanding How to Bank Non-Resident and Resident Aliens: Documentation and Ongoing Monitoring Best Business Practices