



2020 Webinar Schedule

All Recorded and Available to Members on the Secura Member Site

1. Identification of Elder Financial Exploitation in Your Payments and Regulation E Programs
2. NACHA Rules and Payments Industry Changes in 2020: Learn the latest NACHA Rules Changes
3. New to Regulation E Staff Training
4. Regulation E Training for the Front-Line: Questions to Ask and Information to Gather for an Effective and Timely Investigation
5. Best Business Practices for Performing Regulation E Investigations in the Back-Office
6. Performing Treasury Program Efficiency Reviews: Streamlining your ACH, RDC, Wire Transfer and other treasury services workflows.
7. Effectively Performing a Gap Analysis between your Cyber Insurance Policy and your Wire Transfer Program
8. Effectively Moving from an Annual ACH and RDC Review Schedule to a Risk-Based Periodic Review Schedule as Your Customer Base grows.
9. Wire Transfer Fraud Blind Spots: What You May Be Missing
10. Protecting Your ATMs from Jackpotting Schemes
11. Effectively Implementing Zelle and P2P: Understanding the Risks and Implementing the Right Controls
12. Account Officer Training on Credit and Transactional Underwriting ACH and RDC
13. New to Payments: ACH, Wires, RDC, Mobile and Online Banking
14. Payments Training for Your Board of Directors: Payments Risks, Trends and Strategies to Compete as the Industry Changes
15. Corporate Customer Training: 2020 NACHA Operating Rules, Fraud Trends and Case Studies
16. Check Fraud Training for the Front-Line
17. Deposit Operations Fraud: Implementing Controls in the Back Office to Mitigate the Risk
18. Call Center Fraud Training: Identification, Response and Recovery
19. How to Respond after an ACH and Wire Fraud Event: Recovery and Response
20. Identifying and Controlling Mobile Deposit Fraud
21. Training Your Board of Directors on Significant Fraud Trends
22. Best business practices for setting risk ratings in your AML System
23. Best Business Practices for Documenting and Updating Your BSA Risk Assessment with recent FinCEN Advisory's

24. Regulatory Red Flags for BSA Policy and Risk Assessment Weaknesses
25. Training Your Front-Line on Effectively Communicating BSA Related Needs
26. Training Your Front-Line on Effectively Handling Difficult Elder Financial Exploitation Events
27. BSA Training for Customer Facing Staff: CIP, CDD, EDD, OFAC and Best Business Practices for Identifying Suspicious Activity on the Front-Line.
28. New to BSA: An Introductory Webinar for New BSA Staff
29. Best Business Practices for Branch Opening and Closing Procedures
30. Marijuana Businesses, Marijuana Related Businesses and Fentanyl and Other Synthetic Opioids Guidance: Demystifying the Guidance and Understanding How to Apply to Your BSA Program
31. Effective Handling of Garnishments, Levies, and Subpoenas in the Back-Office
32. Understanding How to Bank Non-Resident and Resident Aliens: Documentation and Ongoing Monitoring Best Business Practices
33. BSA Training for your Board of Directors on BSA Risks and New FinCEN Bulletins

Different Teams Require Specialized Training. Recommended 2020 Training Plans At your Fingertips. We're Ready to Deliver.

New Staff Training

- New to Regulation E
- New to Payments
- New to BSA

Executive Officer/Board Training

- BSA Training for your Board of Directors on BSA Risks and New FinCEN Bulletins
- Payments Training for Your Board of Directors: Payments Risks, Trends and Strategies to Compete as the Industry Changes
- Training Your Board of Directors on Significant Fraud Trends

Front Line/Client Facing Training

- Regulation E Training for the Front-Line: Questions to Ask and Information to Gather for an Effective Investigation
- Account Officer Training on Credit and Transactional Underwriting ACH and RDC
- Check Fraud Training for the Front-Line
- Call Center Fraud Training: Identification, Response and Recovery
- Training Your Front-Line on Effectively Communicating BSA Related Needs
- Training Your Front-Line on Effectively Handling Difficult Elder Financial Exploitation Events
- BSA Training for Customer Facing Staff: CIP, CDD, EDD, OFAC and Best Business Practices for Identifying Suspicious Activity on the Front-Line.
- NACHA Rules and Payments Industry Changes in 2020: Learn the latest NACHA Rules Changes

- Wire Transfer Fraud Blind Spots: What You May Be Missing
- Protecting Your ATMs from Jackpotting Schemes
- Call Center Fraud Training: Identification, Response and Recovery
- How to Respond after an ACH and Wire Fraud Event: Recovery and Response
- Identifying and Controlling Mobile Deposit Fraud
- New to Payments

Electronic Banking/Deposit Operations/Treasury Operations

- Identification of Elder Financial Exploitation in Your Payments Programs
- NACHA Rules and Payments Industry Changes in 2020: Learn the latest NACHA Rules Changes
- Best Business Practices for Performing Regulation E Investigations in the Back-Office
- Wire Transfer Fraud Blind Spots: What You May Be Missing
- Protecting Your ATMs from Jackpotting Schemes
- Deposit Operations Fraud: Implementing Controls in the Back Office to Mitigate the Risk
- How to Respond after an ACH and Wire Fraud Event: Recovery and Response
- Identifying and Controlling Mobile Deposit Fraud
- New to Payments
- Effectively Performing a Gap Analysis between your Cyber Insurance Policy and your Wire Transfer Program
- Effectively Moving from an Annual ACH and RDC Review Schedule to a Risk-Based Periodic Review Schedule as Your Customer Base grows.
- Effectively Implementing Zelle and P2P: Understanding the Risks and Implementing the Right Controls

Payments Strategy

- Performing Treasury Program Efficiency Reviews: Streamlining your ACH, RDC, Wire Transfer and other treasury services workflows.
- Effectively Performing a Gap Analysis between your Cyber Insurance Policy and your Wire Transfer Program
- Effectively Moving from an Annual ACH and RDC Review Schedule to a Risk-Based Periodic Review Schedule as Your Customer Base grows.
- Effectively Implementing Zelle and P2P: Understanding the Risks and Implementing the Right Controls
- Training Your Board of Directors on Significant Fraud Trends

For Your Corporate Customers

- Corporate Customer Training: 2020 NACHA *Operating Rules*, Fraud Trends and Case Studies

- Understanding Trends in Cyber-attacks and Securing the Right Insurance

BSA/AML Training

- New to BSA
- Best business practices for setting risk ratings in your AML System
- Best Business Practices for Documenting and Updating Your BSA Risk Assessment with recent FinCEN Advisory's
- Regulatory Red Flags for BSA Policy and Risk Assessment Weaknesses
- Training Your Front-Line on Effectively Communicating BSA Related Needs
- Training Your Front-Line on Effectively Handling Difficult Elder Financial Exploitation Events
- BSA Training for Customer Facing Staff: CIP, CDD, EDD, OFAC and Best Business Practices for Identifying Suspicious Activity on the Front-Line.
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